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Lifelong Digital Learning and Education: promoting flexibility, inclusion, critical thinking and international exchange

# BOOK OF ABSTRACTS

## **INDEX**

ENHANCING TEACHER TRAINING FOR SPANISH FOREIGN LANGUAG EDUCATION WITH ARTIFICIAL INTELLIGENCE: A STUDY OF PRACTICAL TOOLS	GE 10
MARTA SANZ MANZANEDO	10
REMOVING BARRIERS FROM LEARNING	13
GAVIN HENRICK <sup>1</sup> , KAREN HOLLAND, ROSSELLA WELZEL	
MATH AND PHYSICS EDUCATION IN THE CHATGPT ERA: THE ART CASKING QUESTIONS	<b>DF</b> 14
MATTEO TORRE	
MISCONCEPTIONS IN PHYSICS EDUCATION AT THE LOWER SECONDARY SCHOOL LEVEL: AN INITIAL EXPERIMENTATION	17
MATTEO TORRE, ANTONIO CALVANI, MATTEO LEONE	
EXPLORING SYLLABUS DESIGN IN HIGHER EDUCATION. PERSPECTIVES, PRACTICES, AND IMPLICATIONS IN BLENDED LEARNING ENVIRONMENTS	19
FEDERICA PELIZZARI E ALESSANDRA CARENZIO	
<b>BLENDING AND FLIPPING PRESERVICE TEACHER EDUCATION: A</b> <b>PHENOMENOLOGICAL STUDY</b>	21
OTTAVIA TREVISAN, MARINA DE ROSSI	
WHEN DO WE LEARN HOW TO SPEAK "WHATSAPP"? THEORY OF MIND'S PREDICTIVITY OF EMOJI COMPREHENSION IS MODERATEI SOCIAL MEDIA USE	) BY 24
ELISA BISAGNO, SIMONE PINETTI, MARTINA BASCIANO& ALESSIA CADAMURO	
<b>CODETUTOR: PERSONALIZED PROGRAMMING LEARNING THROUG</b> <b>AUTOMATED FEEDBACK AND CLUSTERING</b>	ан 27
LEONARDO MOGIANESI; DANIELA AMENDOLA; ROSARIO CULMONE, GIACOMO NALLI	
ARE VIDEO GAMES CAPABLE OF EMPOWERING GENERAL COGNITI RESOURCES IN TYPICAL AND ATYPICAL SAMPLES? A SYSTEMATIC	
REVIEW	30
MARTINA BASCIANO, ELISA BISAGNO, AGOSTINO MARENGO& ALESSIA CADAMURO	
SOFT SKILLS FOR GREEN TRANSITION	34
FRANCESCA CONCIA, ALESSANDRA TOMASINI, KAI SCHLEUTER, STANISŁAW MINTA	
AUTOMATING THE ANALYSIS OF SOCIAL INTERACTIONS IN EDUCATIONAL SETTINGS: A REVIEW	37
SIMONE PINETTI, ELISA BISAGNO, ELVIS MAZZONI& ALESSIA CADAMURO	
E-TUTORING AND DIGITAL EDUCATION: TOWARDS NEW IDENTITIE	ES 40
SARA SELMI, CLORINDA SORRENTINO, LUCIA MARTINIELLO	
DESIGNING INCLUSIVE MATHEMATICS STORY-PROBLEMS USING ARTIFICIAL INTELLIGENCE: A STUDY INVOLVING PROSPECTIVE SUPPORT TEACHERS	42

PROJECT FOR "LICENSE FOR DIGITAL CITIZENS" BY UMBRIA REGIONAL SCHOOL OFFICE	45
Maria Rosaria FIORELLI, Francesco MEZZANOTTE, Floriana FALCINELLI	
EXPLORING RETRIEVAL AUGMENTED GENERATION TO BUILD A SECURE AND EFFECTIVE TEACHING ASSISTANT IN LEARNING ENVIRONMENTS	48
MARCELLO TORRIANI, SIMONE MENTO	
CHANGING PARADIGMS IN MEDIA EDUCATION: FROM LITERACY TOWARDS AN ENVIRONMENTAL APPROACH?	50
Damiano Felini	
THE UNIVERSITY CLIMATE IN DISTANCE EDUCATION CLASSES. EMPIRICAL RESEARCH ON STUDENTS' PERCEPTIONS	53
ELISA ZOBBI	
ANALYSIS OF THE APPROPRIATENESS OF THE BLENDED LEARNING MODEL ADOPTED IN A BACHELOR'S DEGREE PROGRAM IN PHILOSOPHY	56
ANDREA GARAVAGLIA, ILARIA TERRENGHI, MARTINA MORREALE, BIANCA SOFIA IRENE FUMAGALLI, CRISTIN GRECO	A
AI AT SCHOOL FOR PROMOTING CRITICAL THINKING AND DIGITAL HUMANITIES	59
FLAVIA GIANNOLI	
<b>BLENDED LEARNING FOR TEACHER DEVELOPMENT: TRANSFORMIN EDUCATIONAL PRACTICES BY HARMONISING TRADITION AND INNOVATION</b>	G 61
STEFANO BONOMETTI, LETIZIA FERRI, CRISTIANO TERMINE, SARA BOCCHICCHIO	
LEARNING PHYSICS BY PLAYING: AN AI-GUIDED ESCAPE ROOM ADVENTURE IN UNREAL ENGINE	65
DANIELA AMENDOLA; LEONARDO MOGIANESI; ANDREA PERALI;	
REALITY VS. PERCEPTION: EXPLORING THE DUNNING-KRUGER EFFECT ON LITERACY AND NUMERACY SKILLS IN UNIVERSITY STUDENTS	68
C. BELLINI, K. SANNICANDRO, A. DE SANTIS, T. MINERVA	
IMPLEMENTATION OF A VIRTUAL TUTOR, BASED ON GENERATIVE A TO ENRICH THE TRAINING EXPERIENCE	AI, 69
ROBERTO CAPOBIANCO, GIACOMO MASON	
THE WORLD OF ARTIFICIAL INTELLIGENCE IN HIGHER EDUCATION SYSTEMATIC REVIEW ABOUT THE ETHICAL CHALLENGES. A FOUNDATION FOR ACTION	: A 71
CRISTIANA DELL'ERBA, ALESSIA MARIA AURORA BEVILACQUA	
FOSTERING METACOGNITION THROUGH MUSICAL ACTIVITY: A PILO STUDY OF NOVEL EXPERIENCES IN PRIMARY EDUCATION	ОТ 75
FRANCESCA FINESTRONE, ANDREANA LAVANGA, ALESSANDRO DE SANTIS, GIORGIO MORI	
GAMIFICATION IN WORKPLACES: MAPPING THE LANDSCAPE	77

ENHANCING BIOTECHNOLOGY LEARNING OUTCOMES THROUGH TH INTEGRATION OF IMMERSIVE VIRTUAL REALITY LABORATORY SIMULATIONS WITH TRADITIONAL TEACHING METHODS	HE 79
PETER BEATRICE, ANNALISA GRIMALDI, STEFANO BONOMETTI, ANTONIO MONTAGNOLI	
ETWINNING FOR FUTURE TEACHERS: INNOVATING TEACHER EDUCATION THROUGH THE DIGITAL EUROPEAN EDUCATION AREA	82
ALEXANDRA TOSI, SARA MARTINELLI, MARIA CHIARA PETTENATI	
A NEW TEACHER PORTFOLIO TOWARDS LIFELONG LEARNING	85
MARIA CHIARA PETTENATI, ANNA TANCREDI, SARA MARTINELLI	
DIGITAL CREDENTIAL AT THE UNIVERSITY OF TURIN	88
GABRIELE BARATTO, MARTINA CAMMILLERI, MANUELA CARAMAGNA, CRISTINA GIRAUDO, KATIA PRESUT	ГІ
THE IMPACT OF EDUCATIONAL ROBOTICS, AI AND VIRTUAL REALIT ON INCLUSIVE LANGUAGE TEACHING: A PILOT STUDY	ГҮ 91
R. CERSOSIMO, V. PENNAZIO	
IS CHATGPT LIKE FACEBOOK 20 YEARS AGO? A DIACHRONIC REFLECTION ON ITS USE IN SCHOOLS	95
FRANCESCO SANTANGELO, MARCO DI FURIA, ANNA TERESA MUSICCO, LUIGI TRAETTA	
DIGITAL LITERACY FOR THE INCLUSION OF ADULT CITIZENS OF PROTECTED CLASSES	97
Adelaide Carboni, Daria Vellani	
FOSTERING GLOBAL LEARNING THROUGH ERASMUS BLENDED INTENSIVE PROGRAMS	100
Michela Cobelli, Rosangela Amato	
ACADEMIC INTEGRITY AND E-DISHONESTY IN ONLINE ASSESSMENT STUDENT PERSPECTIVE	T: A 103
Katia SANNICANDRO, Claudia BELLINI, Annamaria DE SANTIS, Tommaso MINERVA	
"SOCIAL MEDIA PUPPETEERS", "SOCIAL MEDIA FAKE NEWS" AND "DATA DEFENDERS": GAMES AND VIDEO GAMES TO PROMOTE YOUNGSTERS' INFORMATION AND MEDIA LITERACY	105
ALESSANDRA CARENZIO, STEFANO PASTA, SIMONA FERRARI, RUTH CONTRERAS-ESPINOSA, JOSE LUIS EGUI. GOMEZ, MARIA JOÃO ATUNES, OKSANA TYMOSHCHUK	A-
TECHNOLOGY AND MUSEUM SUSTAINABILITY: A DIGITAL HERITAG EDUCATION SOLUTION	Е 107
ANTONELLA POCE, MARIA ROSARIA RE, CARLO DE MEDIO, MARA VALENTE	
<b>EVALUATING INCLUSION THROUGH EDUCATIONAL ROBOTICS AND</b> <b>ANIMATED READING: A RESEARCH-ACTION</b>	109
LINO ROSSI, MARIA VALENTINI, ENRICO ORSENIGO, CECILIA PELLIZZARI	
EDUCATIONAL ROBOTICS: A PROMISING ALLIANCE FOR INCLUSIVE COMPUTATIONAL THINKING AND CS EDUCATION	2 112
GIULIA PALUDO, ALBERTO MONTRESOR	
TEACHING APPROACHES FOR BLENDED LEARNING: RESULTS OF TH EXPERIMENTAL PHASE AT UNIVERSITY OF FLORENCE	E 115

ISABELLA BRUNI, MARIA RANIERI, FRANCESCA PEZZATI, JONIDA SHTYLLA, MARIUS SPINU

### COMMUNICATING SCIENCE: THE IMPACT OF THE SOCIAL WEB ON THE INTERACTION BETWEEN SCIENCE, COMMUNICATORS, AND STEM TEACHERS 118

STEFANO PASTA, ALESSANDRA CARENZIO, SIMONA FERRARI

## AUGMENTED REALITY ACTIVE LEARNING (ANREAL) ACTIVITIES:TEACHING AND LEARNING PHYSICS WITH AR HEADSETS121

TOMMASO ROSI, PASQUALE ONORATO, STEFANO OSS

DISTANCE LEARNING IN TIME OF CRISIS: THE UNIVERSITY OF FOGGIA EXPERIENCE AND EXPERTISE IN RETHINKING DISTANCE EDUCATION IN THE LOCAL AND EUROPEAN DIMENSION 124

PIERGIORGIO GUARINI, FRANCESCO PIO SAVINO, DOMENICO LORUSSO

WHAT CAN VIRTUAL EXCHANGE OFFER UNIVERSITY STAFF AND WHY WE NEED TO DO MORE? 126

SARA PITTARELLO

## TEACHERS' PERCEPTIONS ON AI INTEGRATION IN TEACHING: ANEXPLORATORY STUDY IN VENETO SCHOOLS128

CORRADO PETRUCCO, FRANCESCA FAVINO, ANGELA CONTE

### HOW TECHNOLOGIES CAN SUPPORT LEARNING IN HIGHER EDUCATION: AN EXPLORATORY STUDY AT UNIVERSITY OF GENOA 131

ELISABETTA NICCHIA, DAVIDE PARMIGIANI, EMILIANA MURGIA

PROMOTING ACCESSIBILITY AND INCLUSION IN E-LEARNING: THI	
UNIVERSITY OF TURIN'S EXPERIENCE	134

GABRIELE BARATTO, MARINA BOSCO, MARTINA CAMMILLERI, MANUELA CARAMAGNA, CRISTINA GIRAUDO, TOMMASO GHIO, ANNUNZIATA LASALA

PLAYING IN THE CLASSROOM? ITALIAN TEACHERS' ATTITUDES ON THE INTRODUCTION OF GAMES AT SCHOOL 136

MASSIMILIANO ANDREOLETTI, ANDREA TINTERRI

**DIGITAL LITERACY** 

<b>INCLUSIVE MUSEUM AND</b>	DIGITAL TEACHING: ENHANCIN	G LEARNING
<b>IN STUDENTS WITH SPEC</b>	IAL EDUCATIONAL NEEDS	138

VALENTINA BERARDINETTI, LUCIA MELCHIORRE, GIUSI ANTONIA TOTO

A DIGITAL COMMUNITY (	<b>OF PRACTICE MODEL</b>	FOR MATHEMATICS
TEACHERS		14

ELSONA TROPLINI
SPACE AS THE SUSTAINABILITY HEATHER
142
MICHELA BONGIORNO, BARBARA BRUSCHI
THE IMPACT OF EXPERIENCE IN IMMERSIVE EDUCATION: A
LONGITUDINAL STUDY ON STUDENTS' INTERACTIONS WITHIN
VIRTUAL REALITY SOCIAL PLATFORMS
145
ANNA FLAVIA DI NATALE, SABRINA BARTOLOTTA, ANDREA GAGGIOLI, GIUSEPPE RIVA, DANIELA VILLANI
HIGHER EDUCATION AND INTERNATIONAL COOPERATION. A
COLLABORATIVE PROJECT OF MASTER DESIGN IN ADVANCED

MATTEO ADAMOLI, MARIA CRISTINA GARBUI, ANITA MACAUDA, CHIARA PANCIROLI

148

### THE CHANGING PERCEPTION OF ARTIFICIAL INTELLIGENCE IN FUTURE TEACHERS. A TWO-YEAR SURVEY IN PROSPECTIVE TEACHERS' STUDENTS AT UNIVERSITY

FILIPPO BRUNI, EMILIANA MURGIA	
SOCIAL ROBOTICS IN HOSPITALS AND THE TRAINING NEEDS OF	T
PROFESSIONALS. AN EMPIRICAL RESEARCH DESIGN	
MARIA VALENTINI, JULIANA ELISA RAFFAGHELLI, TOMMASO MINERVA, LINO ROSSI	

SCHOOL CURRICULUM AND ARTIFICIAL INTELLIGENCE: ANALYSIS OF

TEACHERS' USES AND REPRESENTATIONS THROUGH ESL (EPISODES OF SITUATED LEARNING) AS A PROJECTIVE DEVICE 157 MATTEO ADAMOLI MARIA CRISTINA GARBILI, GIORGIA MALIRI, SALVATORE MESSINA, CHIARA RANCIPOLI, DIER

151

153

160

MATTEO ADAMOLI, MARIA CRISTINA GARBUI, GIORGIA MAURI, SALVATORE MESSINA, CHIARA PANCIROLI, PIER CESARE RIVOLTELLA

### ENHANCING DESIGN PEDAGOGY THROUGH GENERATIVE AI: A THEORETICAL AND PRACTICAL PERSPECTIVE

G. DI ROSARIO, P. FERRI, M. CIASTELLARDI

ENHANCING THE CME-CONTINUING MEDICAL EDUCATION: AN ENGAGING AND EFFECTIVE MOOC EXPERIENCE AT THE UNIVERSITY OF TURIN 162

MANUELA CARAMAGNA, ANNUNZIATA LASALA, FLORIANA VINDIGNI, MASSIMO CRESTANI, VALENTINO QUARTA

<b>TEACHERS' PERSPECTIVES AND</b>	CHALLENGES IN INCLUSIVE	
<b>EDUCATION: INSIGHTS FROM IA-</b>	ME PROJECT FOCUS GROUPS 1	<b>164</b>

LUCIA MIRANDA, MARIANGELA CERASUOLO, CAROLINA MELEAND ANGELO REGA

ICF AND ARTIFICIAL INTELLIGENCE: PERSONALISATION TECHNIQUES FROM AN INCLUSIVE PERSPECTIVE IN THE ASKLEA CHATBOT 166

PAOLA PAVONE SALAFIA, EMILIANO DE MUTIIS, GIANLUCA AMATORI

### A MIXED QUANTI-QUALITATIVE STUDY IN ANTI-DOPING DIGITAL INTERVENTION: THE ANIMATE PROJECT 169

ANDREA CHIRICO, MARTINA GIORGI, TOMMASO PALOMBI, VINDICE DEPLANO, ARNALDO ZELLI, FEDERICA GALLI, LUCA MALLIA, DANIEL GOTTI, ROBERTO CODELLA, FABIO LUCIDI

DIGITAL TECHNOLOGIES, RESOURCES AND STRATEGIES AT THE UNIVERSITY OF MILANO - BICOCCA: AN OVERVIEW FROM THE BACKSTAGE TO THE EXAM	172
LAURA CIPOLLA, FABIO CARLO REGUZZONI	1/2
BALANCING INNOVATION AND INTEGRITY: THE DUAL ROLE OF GENERATIVE AI IN TRANSFORMING JOURNALISM, A SYSTEMATIC LITERATURE REVIEW	174
GIUSEPPINA DEBBI	
INTERACTING WITH AI: PROMPT ENGINEERING AS A DIGITAL COMPETENCY FOR TEACHERS	178
Enrico VIGNANDO	
A VIDEO-ANNOTATION TOOL TO ENHANCE THE STUDENTS TO TEACHER RESPONSE	181

GIACOMO CASSANO, NICOLETTA DI BLAS

## XFORMAL: REINVENTING LIFELONG LEARNING IN CULTURAL HERITAGE

G. OLCESE, J. MOLEK, S. MARCHESINI, A. SIRI

### MAKING LEARNING AND THINKING VISIBLE FROM PREPRIMARY TO LOWER SECONDARY SCHOOLS IN ITALY 186

SILVIA PANZAVOLTA, ELENA MOSA, ILARIA BUCCIARELLI

### WOMEN AND CAREER DEVELOPMENT: THE ROLE OF DIGITAL SOFT SKILLS IN TRAINING 189

MARIA CINQUE, EMMANUELE MASSAGLI, IOANA LIVIA ZAGREAN, ILARIA FIORE, ELENA MARTINO, VALENTINA FURINO, MICHELA TROMBETTA

MONITORING INNOVATION PROCESSES IN SCHOOLS: THE SOFT SKILLS SELF-EVALUATION SYSTEM

LAURA CORAZZA, ELISA FARINACCI, GIORGIA MAURI, SALVATORE MESSINA, CHIARA PANCIROLI, PIER CESARE RIVOLTELLA

### THE BASIC MATHEMATICS MOODLE COURSE: AN OPEN AND FLEXIBLE TEACHING-LEARNING TOOL FOR THE TRANSITION TO UNIVERSITY 195

AGNESE ILARIA TELLONI, FRANCESCA ALESSIO

"I SAW IT ON YOUTUBE!". THE ROLE OF SCIENCE COMMUNICATION IN THE POST DIGITAL ERA 198

ROBERTA SILVA, SARA LO JACONO, SUSANNA PUECHER

# TOWARDS INCLUSIVE HIGHER EDUCATION: A COMPREHENSIVEAPPROACH TO ENHANCING ACCESSIBILITY FOR BLIND AND VISUALLYIMPAIRED STUDENTS IN THE TOLC CONTEXT201

AMALIA M. PAOLETTA; LUCA REFRIGERI; FRANCESCA BARALLA

### EXPERIENTIAL LEARNING IN MANAGEMENT EDUCATION: FROM LITERATURE TO NEW TECHNOLOGY-DRIVEN PERSPECTIVES 203

FEDERICO RUGGIERO

### ONLINE VIDEO TRAINING ICT COURSE FOR SUPPORT TEACHERS: A FOLLOW-UP ANALYSIS OF DIGITAL COMPETENCE AND COMPUTER SELF- EFFICACY VARIATION

Edoardo Dalla Mutta, Vincenza Benigno, Giovanni Paolo Caruso, Chiara Fante, Lucia Ferlino, Sabrina Panesi

### VIRTUAL PHARMACY: THE EVOLUTION OF DISPENSING SKILLS TRAINING AT PAVIA UNIVERSITY

PASQUALE LINCIANO, MARIALAURA AMADIO, ADELE PAPETTI, SILVIA PISANI, GIOVANNI RICEVUTI, SIMONA COLLINA, GABRIELLA MASSOLINI

## TOWARDS THE CONSTRUCTION OF AN OBSERVATIONAL TOOL FORINTERACTIONS BETWEEN CHILDREN AND OZOBOTS210

TECLA MORETTIN, LETIZIA BRAMBILLA, LUISA ZECCA

## COLLECTIVE MATHEMATICAL DISCUSSIONS BOOSTED BY THE USE OFGENERATIVE AI: A PILOT STUDY AT PRIMARY SCHOOL214

FEDERICA TROILO, MARIA LUCIA BERNARDI, ROBERTO CAPONE, ELEONORA FAGGIANO

PREBUNKING STRATEGIES IN TEACHERS' DIGITAL EDUCATION: RESULTS OF AN EXPLORATORY SURVEY 191

207

208

216

## RETI DI SCUOLE E TIPOLOGIE DI MENTORING NETWORKING. ANALISIE VALIDAZIONE DEI FATTORI ABILITANTI218

GIUSEPPINA RITA JOSE MANGIONE, FRANCESCA ROSSI, LAURA CORTINI, SILVIA PANZAVOLTA

**RECURSIVE PROMPTING FOR GENERATING OF IMAGES-MANIFESTO** 

222

#### CHIARA LOCATELLI, ANITA MACAUDA, VERONICA RUSSO, CHIARA PANCIROLI, PIER CESARE RIVOLTELLA

EFFIMERA – BEYOND TIME. THE USE OF IMMERSIVE TECHNOLOGI GAME-LEARNING, ARTIFICIAL INTELLIGENCE FOR ACCESSIBLE AN INCLUSIVE ENJOYMENT OF TEMPORARY EXHIBITIONS OF	ND
CONTEMPORARY ART	225
Roberta Miti	
PRE-SERVICE TEACHERS' INITIAL USE OF GENERATIVE AI AS A TO TO DESIGN AND IMPLEMENT TEACHING ACTIVITIES	OL 228
ELEONORA FAGGIANO, HELENA ROCHA, ROBERTO CAPONE	
BETWEEN METAVERSE AND GAMIFICATION. NEW LEARNING PERSPECTIVES IN UNIVERSITY TEACHING	230
Pierluigi Muoio	
THE CHALLENGE FOR UNIVERSITIES TO ADAPT TO RAPIDLY CHANGING CONDITIONS OF THE DIGITAL REVOLUTION: THE CASE STUDY OF THE UNIVERSITY OF PAVIA	233
ELENA CALDIROLA, PIETRO CARRETTA, SILVANA RIZZO	
LEVERAGING AI TO ENHANCE EXECUTIVE FUNCTIONS THROUGH MIND BRAIN EDUCATION: A THEORETICAL ANALYSIS	236
RITA TEGON	
ENHANCING CLINICAL TRAINING IN PHARMACY UNDERGRADUATI EDUCATION: IMPROVEMENT OF PHARMACY STUDENTS' SOFT AND HARD CLINICAL SKILLS	E 238
FRANCESCA BONO, JIEN LI HU, AIDA RAOUFI, PASQUALE LINCIANO, SIMONA COLLINA, CIRO ESPOSITO, GIOVANNI RICEVUTI	
CLUSTERING AND EMERGING MENTORING MODELS	240
GIUSEPPINA CANNELLA, FRANCESCA STORAI, PAOLA NENCIONI, ANDREA PAOLI	
DIDACTIC INNOVATION FOR THE DEVELOPMENT OF SKILLS IN CLINICAL PHARMACY AND CLINICAL PHARMACOTHERAPY PRACT	TICE 243
Mustaccio CHRISTIAN, Jien LI HU, Guillemette TEKIELI, EL BOUKILI EL MAKHOUKHI SIMONA WAFAE, Francesca BONO, Nilsu gençalp, Pasquale LINCIANO, Marialaura AMADIO, Simona COLLINA, Ciro ESPOSITO, Bart POULS, Giovanni Ricevuti	
A SIMPLE EXTENSION TO MAKE TEACHER INTERACTIONS VISIBLE DURING LESSONS IN INTERACTIVE PROGRAMMING ENVIRONMENT	TS 246

STEFANO FEDERICI, ELISABETTA GOLA

### ENGAGING AND INTERACTIVE STRATEGY TO TRAIN FOR PHARMACY PRACTICE 248

MARIALAURA AMADIO, GIOVANNI RICEVUTI, STEFANO GOVONI, DANIELE CHIODAROLI

IL PEER FEEDBACK COME LEVA PER IL MIGLIORAMENTO DELLA COMPRENSIONE DEL TESTO NELLA SCUOLA PRIMARIA	250
Antonio Marzano, Rossella Luongo, Rossella Vaccaro,	
DIGITAL COMMUNICATION AND HYBRID INTELLIGENCE: THE IMPA OF GENERATIVE AI ON LIFELONG AND RECURRENT HIGHER EDUCATION	АСТ 251
Bruno Boniolo	
HIGHER EDUCATION CRISIS - WILL TECHNOLOGY SAVE US OR FINALLY FINISH US OFF?	253
SAM NOLAN	
HOW CAN DIGITAL METHODS HELP PROFESSIONALS MEET THE CHALLENGES OF THE SDGS?	255
DIANA LAURILLARD	
DIGITAL CITIZENSHIP AS A PUBLIC POLICY IN EDUCATION	257
ROXANA MORDUCHOWICZ	
CHATGPT AS A CRISIS MANAGEMENT ALLY: ENHANCING SUPPORT FOR PRE-SERVICE TEACHERS	259
WALTER BARBIERI	
EXPLORING THE INTEGRATION OF NON-TRADITIONAL DIGITAL TOOLS IN EDUCATION	261
François Lecellier	
MICROCREDENTIALS AND LIFELONG LEARNING IN HIGHER EDUCATION: EUROPEAN AND INTERNATIONAL PERSPECTIVES	263
CHIARA FINOCCHIETTI	
SCIENCE COMMUNICATION AS CULTURE	266
NICO PITRELLI	
MEDIA AND ARTISTIC LITERACIES TO PROMOTE SOCIAL CHANGE THROUGH DIALOGUE IN THE GLOBAL SOUTH	268
Isabella Rega	
DIGITAL AND LIFELONG LEARNING: TOWARDS ANOTHER UNIVERS	ITY 270
DARIO DA RE	
LEARNING FOR LIFE – EMPOWERING PROFESSIONALS	273
IR. W.F. VAN VALKENBURG	

ID 168

### Enhancing Design Pedagogy through Generative AI: a Theoretical and Practical Perspective

### <u>G. DI ROSARIO</u>, P. FERRI, M. CIASTELLARDI

### Università Milano Bicocca

Generative Artificial Intelligence (AI) emerges as a transformative catalyst in university education, promising to revolutionize teaching methods and personalized learning. This presentation explores innovative AI applications, from the creation of generative educational content to predictive analysis of student success, highlighting how these technologies can not only enrich the educational experience but also challenge existing pedagogical conventions. Through concrete examples and recent research findings, it will demonstrate AI's potential to facilitate a more engaging inclusive, and personalized learning environment in universities.

This presentation focuses on the application of AI generative tools as collaborative design partners for Master's students specializing in communication design. It builds upon the preceding research undertaken at the Department of Design at the Polytechnic of Milan and subsequently presented at ISYDE 2023. This exploration seeks to evaluate the efficacy and pedagogical implications of incorporating artificial intelligence in the creative process, positioning it as an integral component in the educational journey of communication design students. The study aims to bridge the gap between advanced technological tools and creative academic endeavours, emphasizing the transformative potential of AI in enhancing design education and practice.

The first part of the paper goes deeper in the genealogical history of Artificial Intelligence in Education (AIeD), presented last year. This exploration aims to delineate the ways in which AI can augment both the learning and research paradigms. The initial segment elucidates the capability of AI to sift through, organize vast datasets, predict and model future occurrences, streamline research methodologies, and tailor the educational journey to individual needs, as supported by the findings of Jordan & Mitchell (2015), Agrawal, Gans, & Goldfarb (2018), Chui, Manyika, & Miremadi (2016), and Baker & Siemens (2014). These functionalities underscore the potency of AI as an invaluable resource in optimizing the research and learning experience (Di Rosario, Ferri, 2023).

The second part describes and analyses two case-studies. Last year, an initial experiment was carried out with a class from the Faculty of Design at Polytechnic of Milan, which uncovered various methods and activities designed for assignment objectives within the Digital Culture course. In this context, students were tasked with creating ten digital culture products, utilizing Generative AI as codesigners. This experiment aimed to integrate advanced AI technology into the educational framework, providing insights into the collaborative dynamics between students and AI in the design process.

The ongoing research has been enhanced with the integration of another case study. In this case, particular emphasis was placed on the use of generative techniques in the development of programs and concepts that could be integrated into various types of monographic courses, from those dealing with media aesthetics to those concerning privacy and security. Students were asked to develop 17

monographic courses that encompassed theoretical and laboratory-based learning. The integration of artificial intelligence within these courses has been pivotal. It has facilitated the construction of course content and enhanced the verification of practices and scenarios wherein dynamics of experimental pedagogy involving AI in education are already in play.

Furthermore, artificial intelligence has been consistently employed to generate materials which were then scrutinized by student groups. This process has been instrumental in delineating the role of the designer and educator in relation to the role of the machine. It underscores a nuanced understanding of the interplay between human and artificial intelligence in the educational context, highlighting the evolving nature of pedagogical design in the age of digital technology.

In conclusion, this presentation traces the genealogical history of Artificial Intelligence in Education, and illustrates and analyses the expanding role of Generative AI in reshaping the landscape of higher education, particularly within the realm of design. Our exploration, grounded in empirical research and practical applications, focusing on the transformative impact of generative AI on pedagogical strategies and educational paradigms. The case studies presented serve not only as an example to the practical usability of AI in enhancing creative educational processes but also as an example for future pedagogical exploration and experimentation.